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CONGRESS OF THE UNITED STATES HOUSE OF REPRESENTATIVES

September 7, 2016

The Honorable Thomas Wheeler Chairman Federal Communications Commission 445 12th Street SW Washington, DC 20554

Dear Chairman Wheeler,

I write to express support for the Federal Communications Commission (FCC)'s efforts to unlock the cable set-top box market. The current framework requiring consumers to rent set-top boxes from their TV provider is anti-competitive and bad for consumers. Unlocking the set-top box market is a necessary step towards justice for consumers and will benefit the industry as a whole.

Currently, ninety-nine percent of cable TV subscribers are required to lease a set-top box from their cable or satellite provider. Because choices are often limited to just one or two providers in any given area, cable companies charge monopoly rates for access to the content they provide. On average, rental fees total 231 dollars per year for the average household. Since 1994, the cost of a cable set-top box has increased by 185 percent. For comparison, the cost of televisions, computers, and mobile phones has dropped 90 percent since that year.

Opponents and skeptics of unlocking the set-top box market have expressed concern that it could hinder minority-focused programming or programming created by people of color. There are very few networks that provide this type of programming, or that are owned by people of color in the current pay- TV landscape. In fact, minority viewers and content creators are the most harmed by the status quo. According to a 2016 UCLA study of the 2013-2014 television season, ninety-two percent of creators of scripted cable shows were white and eighty-two percent were men, while ninety-two percent of the lead actors of these shows were white and sixty-five percent were men. Demand for minority-focused programming has the potential to be met by existing online video services like YouTube and Netflix, and minority owned companies like Kweli TV and MiTu TV, since barriers to entry on the internet are lower than for cable TV.

Thank you for your commitment to ending the excessive and arbitrary fees charged to pay-tv consumers, and ensuring a more competitive television industry. I support the FCC's efforts to "unlock" set-top boxes and rectify a monopolistic system that has overcharged customers for much too long.

Sincerely,

Keith Ellison

MEMBER OF CONGRESS



FEDERAL COMMUNICATIONS COMMISSION WASHINGTON

October 21, 2016

The Honorable Keith Ellison U.S. House of Representatives 2263 Rayburn House Office Building Washington, D.C. 20515

Dear Congressman Ellison:

Thank you for supporting the Commission's efforts to obey the statutory instruction to bring competition to the set-top box market.

Make no mistake: consumers are increasingly frustrated with their cable bills. And given some of the recent news coming from the cable industry, I can't blame them for feeling this way.

Take for example the recent settlement the Commission's Enforcement Bureau reached with Comcast, the country's largest cable company. The settlement resolved an investigation into whether the company wrongfully charged cable customers for services and equipment that customers never ordered. Notably, some of these complaints alleged that the unauthorized charges were for set-top boxes.

We also learned this month that cable subscription fees continue to increase faster than the rate inflation. The Commission's annual "Report on Cable Industry Prices" found that expanded basic cable service rates increased by almost 3% between 2014 and 2015. This news comes on the heels of a recent Rasmussen Report survey that found that 84 percent of consumers felt their cable bill was too high.

Of course, every cable bill includes more than just the monthly subscription fee. If a consumer wants to actually view their subscription content, they must also pay to rent a set-top box from their cable company. Without competition, the cost of cable set-top boxes has risen 185 percent since 1994. By comparison, the cost of computers, televisions, and mobile phones has dropped by 90 percent during that same time period. Today, pay-tv subscribers are paying \$1.6 billion month after month after month for this equipment. Clearly, consumers deserve better.

While opponents of our proceeding suggest that competition is coming to this market, the facts suggest otherwise. Cable companies have been promising consumers choice and competition for nearly 10 years, yet ninety-nine percent of customers are forced to rent their settop box from their pay-TV provider because they have no other option in this market. And according to a recent *Bloomberg Businessweek* article, one cable provider alone is installing 40,000 proprietary set-top boxes per day.

The Federal Communications Commission is committed to fulfilling our congressional-mandate and crafting rules that will facilitate competition and provide consumers with meaningful choice. Good faith discussions have been underway for over two years, beginning with the congressionally-mandated Downloadable Security Technology Advisory Committee, to resolve a handful of outstanding issues. We are committed to protecting copyrights and honoring contracts and licensing arrangements.

I have long felt that consensus is within sight and will continue in this quest. The statute mandates the Commission to move forward.

As Commissioner Mignon Clyburn, Commissioner Jessica Rosenworcel and I recently expressed in our joint statement, "We have made tremendous progress – and we share the goal of creating a more innovative and inexpensive market for these consumers. We are still working to resolve the remaining technical and legal issues and we are committed to unlocking the set-top box for consumers across this country."

Consumers are counting on us.

Thank you again for your advocacy on behalf of consumers and I look forward to continuing to work with you on this important issue.

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Tom Wheeler

¹ Press Release, FCC, Statement From Chairman Tom Wheeler, Commissioner Mignon Clyburn and Commissioner Jessica Rosenworcel on the Set-Top Box Proposal (Sept. 29, 2016), https://transition.fcc.gov/Daily_Releases/Daily_Business/2016/db0929/DOC-341503A1.pdf.